



T6 Broadband

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January 16th, 2012

Thank you for being a T6 Broadband Subscriber! We are pleased to announce we are upgrading our billing system and you will soon be able to manage your account online! We are also discontinuing the credit card convenience fee.

Beginning Feb 1st 2012, your account will be processed through the new system. For this first month, you will receive a paper statement in the mail. This will contain your new account number. Once you receive your new account number, you can register online to manage your account. You will be able to make a payment, change payment methods, get copies of invoices, turn off paper statements, etc. Please see the second page of this letter for instructions on how to register your account once you have your new account number.

Your service rates will remain the same. Applicable taxes and fees will now be itemized on your statement. Taxes and fees are subject to change based on current Federal, State and Local Tax Rates.

Please note that your current billing period does not change. However, your invoices will be generated approximately 15 days prior to their due date.

If your account is setup to automatically charge your credit card or bank account each month, we will transfer this information to the new billing system. If we are unable to transfer your information, we will contact you. ***Customers setup with automatic ACH payments will need to make their first payment manually, either online through the T6 website Billing Portal or by calling Customer Service. When you receive your statement in the mail, it will show the amount due. Your ACH payments will start processing automatically on the second month.***

We thank you again for being a T6 Broadband Subscriber and appreciate your patience through this transition. If you have any questions about your account, please call us at **815-547-3885**.

The T6 Broadband Team



To start, simply log on to www.t6b.com. Click 'Pay Your Bill' on the main menu to move to the sign up area.

For your first time signing on, got to 'Register Here:' and enter your account number starting with 8137xx xxx xxxxxxxx found in the upper right hand corner of your statement.

Finish by following the prompts to create a username and password and you're finished! You can now view your statements, change account information and manage your account.



Important Notice

Beginning with your April statement, for those who wish to continue receiving paper statements, a \$1.50 monthly fee will be reflected on your bill. To avoid this fee, please register using the instructions above and choose "Do Not Send Me a Paper Statement". Even if you were receiving electronic statements in the past, you must still register and set-up payments using our new T6 Online Account Management site.